

# Shakespeare Marina



## Terms and Conditions

Mission Statement: - Our aim at Shakespeare Marina is to provide an enjoyable and environmentally friendly marina where people can come and go or be equally happy just pottering about on their boats watching the world go by.

We would therefore like to draw your attention to certain conditions applicable to all customers and boats at Shakespeare Marina. We hope that they facilitate the safety of all our Customers, their boats and equipment whilst they stay with us and enable their quiet enjoyment of the marina.

### Mooring Terms and Conditions

- All visitors must report to the marina office on arrival.
- All craft must have a valid Boat Safety Certificate, and adequate insurance, details of which are to be provided to the marina managers. Customers details including home addresses and telephone numbers are to be supplied on the mooring application form.
- Our moorings are non-residential and should not be used as such. A valid home address should be provided (unless a continuous cruiser) and the marina will not accept any post or packages for customers.
- All mooring fees are to be paid in advance according to the mooring rate tariff.
- A non-refundable deposit of £250 is payable to reserve a mooring. Payment of a deposit or the taking up of a mooring place means acceptance of these Terms and Conditions. From arrival there will be a 3 month probationary period.
- A three month notice to be given by boat owners that wish to leave the marina. No refunds will be given for moorings or unused electricity.
- All mooring payment are to be paid by standing order using your berth number and surname as reference, this payment is to be made in advance on the 1<sup>st</sup> of each year, quarter or month, Late payments will attract a 5% surcharge on your fee. Invoices will be supplied on request.
- GEOMAC Ltd. reserves the right to change the mooring rate, or introduce new regulations at any time. Any new regulations and amendments will become

effective when they are displayed on the notice board.

- Commercial vehicles; large vans; trailers; caravans and motor homes are not allowed within the marina unless carrying out work approved by the management. are not allowed to park within the marina.
- All craft using mains electricity supply must be fitted with an earth breaker, and their supply lead should be in good condition. Electricity cables must be connected so that they are not a trip hazard to other Customers and the marina reserves the right to move or remove any cables which present a hazard.
- Please be aware during the winter period the main water supply will be turned off when the temperature is in minus figures, water can be supplied from the quayside.
- All craft must be kept tidy and presentable, no items such as coal, bicycles, wood, etc; to be stored on the roof. Boating equipment such as planks and boat hooks must be secured and Customers are responsible for any damage caused by unsecured items. Television aerials must be no taller than 1m from the top of the roof.
- Any DIY project should be done on your boat and should not spread to the marina grounds, picnic tables are not work benches.
- Nothing should be placed on the jetties or walkways, (it is a potential trip hazard) and they should always be kept clear.
- Customers use the marina and its facilities at their own risk. Acceptance of a mooring means that they shall indemnify the marina and Geomac Ltd or its staff and agents against all loss, damage, costs, claims or proceedings, however caused to their vessel or vehicle or themselves, their servants, agents, crew, guests or sub-contractors.
- Customers should report any accident, injury, complaint that occurs within the marina to the managers within 24 hours.
- Excessive noise from alarms or matrix heaters (such as Eberspaecher's) will not be tolerated. Customers should also prevent heaters damaging the pontoons.
- Customers shall take all necessary precautions to prevent the outbreak of fire on their vessel or pontoons (no BBQ on boats or pontoons). They must provide fire extinguishers and protection equipment (in accordance with local and statutory regulations) on their boat for immediate use in case of fire.
- All craft must be sold through the marina office and charged at current rates. Please ask at the office for details. A mooring space is not automatically sold with the craft, and no for sale signs to be displayed on any vessels.

- Children should always be accompanied by an adult. There should be no running or cycling on the pontoons or diving, jumping and swimming in the marina.
- Please keep all Dogs on a short lead, and under control at all times. If owners do not pick up after their pet or if the animal causes annoyance to others by barking they will be asked to leave the marina. The marina team are not responsible for picking up after your pets.
- Refuse should only be left in the designated facilities provided. Non-domestic waste must be taken to the local authority tip. The disposal of toilet waste into the marina or use of sea toilets is prohibited.
- Ash from solid fuel stoves must be bagged when cool and disposed of in the general waste facility.
- Only light maintenance and minor repairs will be allowed within the marina.. Grinding, welding or any power tool that produces excessive sparking is prohibited.
- For work carried out by a third party, the contractor must be inducted and have an appropriate level of third party/public liability insurance. A copy of the insurance certificate must be provided before any works start. They will also need to come into the office to sign in before they start work.
- Any loaning of craft should be notified to the office staff so that they can monitor people and craft leaving or arriving.
- Customers are responsible for making sure that their guests, visitors, sub-contractors are aware of these Terms and Conditions.
- We reserve the right at our discretion to move any craft, to an alternative mooring, or out of the marina altogether if necessary.
- Please respect the other Customers and keep noise and any disturbances to a minimum at any time day or night. Outdoor music to be kept at a reasonable level and stopped by 10pm. Any celebration/events in the marina that will go over the 10pm will need to go through management so they can pre-warn other moorers,
- No engines or generators to be run within the marina between the hours of 6.30pm to 8am, unless underway.
- Our moorings are non-residential and should not be used as such. Furthermore, the marina will not accept any post or packages for Customers.
- No guarantee is given as to the water levels within the marina and the marina is not responsible for any consequence of a fluctuating water level.

- The main gates will be open during office hours and closed at other times, they are electric and open by a keypad. Please do not give the code to anyone outside of the marina. The code will change periodically, and Customers will be notified via the main office notice board and or email.
- Please notify the office of any changes to your vessel name, your address, telephone number and vehicle.
- The electricity charge may alter as supply costs alter. Charges for electricity supplied will include standing charges, monthly demand charges, capacity charge, climate change levy, repair and renewal costs, NICEIC certification costs, maintenance costs and administration costs. Electricity is supplied in accordance with OFGEM regulations.
- There is a 10-mph speed limit within the marina.
- There is a maximum speed limit of 3 knots within the basin. No vessel shall be navigated in the dark, or in such a manner as to endanger or inconvenience other vessels or persons.
- GEOMAC Ltd reserves the right to give immediate notice for any behaviour that is detrimental to the comfort of other moorers and staff. We have zero tolerance policy in action so any form of unacceptable behaviour including verbal, physical, by text or phone whether under the influence of alcohol, drugs or not. Any customer making uninvited physical or verbal inappropriate advances to female or male will be told to leave with immediate effect without a refund. Music and any other noise from your boat should be kept at a comfortable level, this is for you to enjoy and not your fellow moorers
- GEOMAC Ltd will share your information with its administrative company Land & Water Group for the purposes of administration and invoicing of mooring fees only. We will not share your information with any third parties. We will use the contact information you provide on your mooring agreement to keep you up to date with information about your vessel, mooring and the marina. If you leave the marina, we may continue to email you with information about the marina. If you do not wish to receive this information please let us know and we will remove you from our contacts immediately.

We aspire to create a safe, tidy and friendly environment for all our Customers.